Lock-Up Troubleshooting for Windows Vista / Windows 7

1. Start by running Error Checking on the machine. To run Error Checking you first need to double click on Computer.

2. Right click the hard drive and choose properties.
3. When the properties screen opens click the tools tab, on the tools tab click the Check Now button.

![Image of Local Disk (C:) Properties]

4. When you click Check Now a screen will pop-up that ask you to continue. After you confirm you would like to continue a screen will appear asking you to select options. Change your screen so it looks like the one below, and then click the start button.

![Image of Check Disk Local Disk (C:)]
5. Next, you will want to check your Performance Information and Tools settings. To access this information, open the Windows menu and then select Control Panel.

6. When the Control panel opens, select the option for Performance Information and Tools.
7. In the task pane choose to adjust visual effects.

Make sure your system is set to let Windows choose what’s best or you can adjust for best performance.

8. Next, check the power settings for your system by selecting the “adjust power settings” option on the tasks pane.
It is best to use a balanced plan.

If you continue to have trouble with your system, view the documentation for running a McAfee system scan and spyware programs on your system.